

CROSSFLEX - Lifetime Warranty

CrossFlex, CrossFlex Pro, CrossFlex SW, CrossFlex MW, CrossFlex HW & CrossFlex PI

Warranty Conditions

In order to maintain the warranty these guidelines must be followed:

1. The installation of the liner system must be done in accordance with the manufacturer instructions. 2. Use of this chimney lining system for venting gas appliances is limited to Category I appliances. 3. The lining system must be cleaned and inspected on an annual basis by a professional chimney sweep certified by a recognized organization (i.e. CSIA, NCSG, NFI, F.I.R.E.). Metal brushes must not be used for cleaning. 4. Corrosive chemical chimney cleaners must not be used. 5. Driftwood, wood or wood pellets containing salt, preservative treated lumber, plastic, experimental fuels, and household trash must not be burned in the appliance. 6. The chimney must have a cap installed. 7. The liner system must be registered with Cross Break Sheet Metal at the time of installation.

Warranty Coverage

Cross Break Sheet Metal assures that its chimney liner systems are shipped without defects in both materials and craftsmanship. This comes with a limited LIFETIME WARRANTY, contingent on adhering to the manufacturer's guidelines for maintenance and installation. The warranty can be passed on to subsequent homeowners, provided they comply with the warranty's terms. This warranty offers a one-time, no-cost replacement of the liner only. It does not extend to modifications of the system, appliances, or the usage of unauthorized attachments. Keeping a log or receipts of flue checks and cleanings is recommended to verify proper upkeep. The warranty does not cover improper installation which may result in damaged components.

Limitations of Liability

Cross Break Sheet Metal does not assume any responsibility for any damage incurred due to faulty or improper installation of a chimney liner and/or its components, or for defective

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

materials that have been determined to be defective before being installed or became damaged or defective because of improper use or installation. It is the responsibility of the installer to thoroughly inspect each component before installation. Cross Break Sheet Metal and/or the installer shall not be responsible to cover costs for the replacement of a liner and/or its components that are covered by this warranty.

Claim Process

In order to receive a replacement chimney liner and/or components, a claim must be filed with Cross Break Sheet Metal. Upon approval of your claim, Cross Break Sheet Metal will supply a replacement chimney liner at no charge as the exclusive remedy.

Covered Fuels

The Lifetime Warranty encompasses the use of Wood, Oil, Gas, and Wood Pellet fuels. Due to the corrosive properties of Coal, CrossFlex MW 316, CrossFlex HW 316 liner systems are warranted for a period of 10 years only. CrossFlex, CrossFlex Pro, CrossFlex SW and CrossFlex PI systems are not covered for coal burning applications. Corn burning systems are not covered by any warranty period.

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

CrossFlex Warranty Registration Card

Customer Name _____

Address _____

City _____ State _____ Zip Code _____

Phone # _____ Email _____

Installing Company _____

Installer _____

Address _____

City _____ State _____ Zip Code _____

Phone # _____ Email _____

Date of Installation _____

Number of Flues Relined with CrossFlex _____

Type of Lining System(s) Installed

CrossFlex _____ CrossFlex Pro _____ CrossFlex SW _____ CrossFlex PI _____

CrossFlex MW 304 _____ CrossFlex MW 316 _____ CrossFlex HW _____

Type of Appliances Vented with CrossFlex Liners:

Oil Furnace/Boiler _____ Gas Furnace/Boiler _____ Oil Water Heater _____

Gas Water Heater _____ Wood Stove/Insert _____ Gas Fireplace Stove/Insert _____

Woodburning Fireplace _____ Fireplace w/Gas Logs _____ Pellet Stove/Insert _____

Other (please detail) _____

Type of Insulation Used:

Thermix _____ 1/2" Superwool Wrap _____ Pre-Insulated Liner _____

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

Mail your warranty registration to:

CrossFlex Warranty

C/O Cross Break Sheet Metal

300 S Pennell Rd, #100

Media PA, 19063

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

Record of Original Installation, Annual Cleaning & Inspection

DATE OF RELINING _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

DATE OF MAINTENANCE _____

WORK COMPLETED _____

TECHNICIAN _____

COMPANY _____

NOTE: Please fill out and mail the warranty registration once your liner installation is complete. This registration will serve as proof of purchase if you misplace your receipt.